

Privacy Policy

This privacy policy sets out how Air Liquide (Homecare) Ltd uses and protects any information that you give Air Liquide (Homecare) Ltd when you use this website.

Air Liquide (Homecare) Ltd is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website then you can be assured that it will only be used in accordance with this privacy statement.

Air Liquide (Homecare) Ltd reserve the right to modify this privacy statement at any time. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from 1st January 2011

Collection of information

Any information we gather from you will be used to provide you with a better service and support your customer relationship with Air Liquide (Homecare) Ltd. In particular for the following reasons:

- Internal record keeping.
- We may use the information to improve our products and services.
- We may periodically send mails using the email address which you have provided.
- We may also contact you by email to obtain feedback about the Home Oxygen Web portal.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

Controlling your personal information

When you register for an account with the Home Oxygen Web portal you are giving consent for us to use your personal information to contact you in the ways listed in the Collection of information section.

If you have previously agreed consent by registering for an account, you may withdraw your consent by writing to us at Air Liquide (Homecare) Ltd, Alpha House, Wassage Way, Hampton Lovett, Droitwich WR9 0NX, or emailing us at customerservices@airliquidehomehealth.co.uk. On receipt of your withdrawal of consent, your account will be removed from the Home Oxygen Web portal, and no further correspondence as listed in the Collection of information section will be initiated by Air Liquide (Homecare) Ltd.

The privacy and the security of your information is important to us. Air Liquide (Homecare) Ltd's policy is to respect and protect the privacy of the users of this web site. We will not sell, distribute or lease your personal information to third parties.

You may request details of personal information which we hold about you under the Data Protection Act 1998. If you would like a copy of the information held on you please write to The Business Manager, Air Liquide (Homecare) Ltd, Unit 2, Tyne Dock - East Side, South Shields, Tyne and Wear, NE33 5SP.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.